



USE CASE

 Microsoft
Surface
Authorised Reseller


Computacenter

CREATING A COLLABORATIVE FUTURE

As an industry regulator with oversight of thousands of organisations, a high-performing workforce is critical. Not only are staff tasked with delivering the high service levels its constituents expect, the regulator also needs to be a model of best practice, compliance and efficiency.

In today's flexible workplace, that means collaboration. Employees need the latest tools and technology to co-author documents, securely share insights and meet online at a moment's notice. And, as with any change programme, training and user adoption are critical to success.

Computacenter led the end-user transformation – designing and implementing a modern desktop environment that included enterprise-wide deployment of Windows 10 and Microsoft 365. In the process, 11,500 mailboxes were migrated to Exchange Online, with Teams and OneDrive deployed to boost collaboration and information sharing.

The long-term relationship between Computacenter and Microsoft meant the solutions aligned perfectly to the needs of the business. And, following an end-to-end user adoption programme, the ongoing Computacenter Service Desk now means everyone can embrace a collaborative future with confidence.



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